The Gold Standards Framework
Hospitals Training Programme

Improving End of Life Care in Hospitals

The Gold Standards Framework (GSF) Training is a tried and tested evidence-based, quality improvement approach, used by thousands of teams, affecting the care of people in their last year of life in all settings.

The GSF Going for Gold Programme enables top quality care for your organisation by providing a proactive, person-centred, systematic approach, leading to Accreditation and the GSF Quality Hallmark Award.

The GSF Accreditation Quality Hallmark Award is nationally recognised as a kite-mark for quality and is an information source for CQC inspection. The Award is co-badged by The British Geriatrics Society (BGS) and the Community Hospital Association (CHA).

The Training includes eight interactive webinars:

Webinar 1: Introduction and Evaluation
The session gives an overview of end of life care and how implementing GSF will help improve end of life care within your organisation. Baseline data is also gathered to enable you to evidence improvement.

Webinar 2: Key Task 1 - Identification
The session provides the tools and resources to proactively identify patients nearing the final year of life (approximately 30% of patients within the Acute environment) and explores how you can proactively support their needs using needs based coding.

Webinar 3: Key Task 2 - ACP
The session explores the importance of initiating Advance Care Planning discussions, ensuring peoples’ wishes and preferences are documented and this is reflected in the care they receive.

Webinar 4: Key Task 3 - Living Well
The session explores enabling people to live well until they die, focusing on assessing their physical needs, social, spiritual and emotional wellbeing as an in patient and on discharge.

Webinar 5: Key Task 4 - Plan Care of the Dying
The session focuses on the care in the final days of life in line with NICE guidance and the Five Priorities of Care.

Webinar 6: Key Task 5 & 6 - Carer’s and Compassionate Self Care
The session focuses on the support required for families and informal care givers including bereavement support and compassionate care.

Webinar 7: Key Task 7 - Systematic Care
The session focuses on effective leadership and how to embed GSF in practice. Follow up data is gathered to demonstrate improvements made and areas for further development.

Webinar 8: Accreditation
This session gives an overview of the requirements of accreditation, how to put your e-portfolio together and an opportunity for further questions and answers.

On completion of the training programme you will need to give your organisation 6 months to embed your learning into practice before you can apply for the accreditation. Organisations must register for Accreditation within 2 years of the final webinar. Accreditation will be held on an annual basis.

For more details and further discussion, email: hospitals@gsfcentre.co.uk or phone: 02077 893740