

**The National Gold Standards Framework (GSF) Centre in End of Life Care
Statement of Clarification
of services and resources available and copyright licensing policy September 2012**

The National GSF Centre

In April 2010, the National GSF Centre in End of Life Care was formed as an independent not-for-profit Social Enterprise company (The Gold Standards Framework Centre Community Interest Company registered number no. 07231949, 'the National GSF Centre'). From April 2011 central grant funding from the NHS End of Life Care Programme for the original GSF Primary Care programme came to a close.

The National GSF Centre is a Voluntary Sector organisation, continuing the work of the GSF Programmes over the past 12 years. It is committed to support, training, innovation and developments leading to improvements in end of life care delivered by generalist frontline staff in a variety of settings, enabling 'a gold standard' of care for all people nearing the end of life. Its aim is to influence, implement and support national policy in End of Life Care.

The GSF Quality Improvement Programmes help to put national End of Life Care (EOLC) policy into practice, with the focus on practical effective localised implementation of nationally agreed quality standards, such as the NICE End of Life Care Quality Standard and those of the EOLC Strategy Quality Markers. The aim is to improve the quality and coordination of care, reduce hospitalisation and enable more to live and die well at home. This is effected through specifically commissioned, locally implemented GSF training programmes, focussing on 'how to do it' and using various shared learning techniques, tools and measures which comprehensively build into a composite change management programme for all staff.

The new National GSF Centre provides:-

1. **Training programmes** - specifically commissioned from the National GSF Centre - to enable best implementation of GSF in all settings. Programmes available now include:
 - GSF Primary Care, *Next Stage GSF - Going for Gold Programme*, plus GSF Quality Recognition Accreditation, building on the extensive use of Foundation Level GSF by the majority of GP Practices and mainstreamed through QOF. Foundation Level resources are available on the website
 - GSF Care Homes plus GSF Care Homes Accreditation
 - GSF Acute Hospitals plus GSFAH Accreditation
 - GSF Domiciliary Care plus GSF Quality Recognition and Certification
 - GSF Community Hospitals, GSF Com H Accreditation
 - Under development: Dementia, Hospice Care, Bereavement, Cross Boundary Care, and others.

These are delivered as workshop training, learning packages or via the new GSF e-learning Virtual Learning Zone. The Centre recommends that for greatest effectiveness the full GSF Quality Improvement Programmes with support packages are commissioned, leading to Accreditation and full membership, for full Quality Assurance and Quality Recognition. Dissociated use of individual GSF tools is not effective in attaining this high standard required, as the effect is cumulative and composite, the whole being greater than the parts. The GSF Quality Assurance Accreditation process is now a well-recognised marker of quality. Accreditation is only awarded to organisations

that have completed GSF training and have received the Quality Hallmark Award from the National GSF Centre i.e. GSF Accredited.

2. **Tools and resources** including Prognostic Indicator Guidance, Needs Support Matrices and a new GSF IT Solutions Support package.
3. **Measures and metrics**, including the on-line GSF After Death Analysis (ADA), that are integrated into the training programmes or used independently to support progress and assessment.
4. **Support and strategic guidance** - individualised consultancy to meet local needs.

GSF resources and authorised use of trade mark and copyright materials

The principles of GSF related to primary care (formulated in the book *Caring for the Dying at Home* Dr Keri Thomas, Radcliffe Publishing 2003) remain well recommended within national policy and some generic resources are available free for use in the NHS in the UK from the National GSF Centre's website (see below). However these alone do not lead to full GSF implementation or Accreditation.

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Free GSF materials available via the National GSF Centre Website for non-commercial use within NHS primary care only in the UK* (<i>with appropriate referencing/ acknowledgement for any use of these materials</i>)	GSF materials and programmes not freely available but to be commissioned (+see below) from the National GSF Centre which will provide the appropriate licence for use (<i>acknowledgement also required</i>)
<ul style="list-style-type: none"> • The Principles of GSF in Primary care i.e. the key tasks for use within Primary care • GSF Overview, prospectus, general information and bulletins • Guidance on principles of GSF as used in Primary Care e.g. Quality and Outcomes Framework (QOF) Guidance for GPs attaining their palliative care points • General information about use of GSF in other settings, though this does not include detailed information from training programmes • List of GSF accredited care homes, practices, hospitals or other organisations. List of Accredited Members • Prognostic Indicator Guidance and use of ABCD coding (<i>to be used with acknowledgement</i>) • Advance Care Planning document “Thinking Ahead” and DNAR/AND discussion documents • Supportive Care Register templates - SCR1-7 including Assessment tools • Out of Hours Handover Form 	<ul style="list-style-type: none"> • The Principles of GSF i.e. key tasks for use in settings other than Primary care e.g. care homes, hospitals, domiciliary care etc. • Training Programmes and Good Practice Guides, Workbooks, DVDs, evaluations and other training and resources for <ul style="list-style-type: none"> - Primary Care Next Stage GSF Going for Gold - GSF Care Homes Training Programme (Nursing & Residential homes) - GSF Care Homes Accreditation - Acute Hospitals - Community Hospitals - Domiciliary Care - Others – cross boundary care, prisons, children etc. • Quality Assurance Accreditation process associated with each training programme in each different setting • Tools and resources <ul style="list-style-type: none"> - GSF Needs Support Matrices - GSF IT solutions, e.g. Early Alerting System - Other IT tools for GSF • Measures and Metrics <ul style="list-style-type: none"> - the benchmarked After Death Analysis (ADA) Audit tool for GP practices, care homes, hospitals, used as a snapshot audit or comparative - Other evaluation tools developed by the GSF Centre

* This applies only to the UK. For users or use outside the UK, or outside the auspices of the NHS, application should be made to the National GSF Centre.

+ To commission training programmes or resources and/or seek permission to use materials please contact the National GSF Centre at: info@gsfcentre.co.uk.

Further information can be found on the National GSF Centre website: www.goldstandardsframework.org.uk

Annex

Copyright Information

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