

An invitation to join Phase 8 of the Gold Standards Framework for Care Homes Programme 2011

Preparation Launch – 15th February 2012

Workshop 1 – 16th May 2012

Workshop 2 – 5th September 2012

Workshop 3 – 4th December 2012

Workshop 4 – 20th March 2013

Follow-up - TBC

Venue: **The Whitehouse Hotel, Wellington, Telford, TF1 2NJ**

Dear Colleagues,

We are pleased to announce the launch of another national programme for care homes for Phase 8 of the GSFCH Training Programme. This Quality Improvement training programme aims to improve supportive care for all residents as they near the end of their lives. This, the largest and most comprehensive end of life care training programme for care homes in the UK, focuses on improving quality of care, collaboration with GPs and others to reduce hospitalisation. It is widely acclaimed and endorsed by all leading care homes organisations, the Department of Health and thousands of care home staff, as a key means of improving care for residents nearing the end of their life.

Enabling all people to live well until the end of their lives is important. This includes all residents in the care home with a focus on their specific care needs at different times of their lives, including the dying phase. This programme promotes a structured approach to ensuring that all residents receive optimal care which is of a 'gold standard'.

“Consistency and quality run like a theme through GSF. This work must not be diluted or dismantled. We highly recommend using GSF for Care Homes, and the quality assurance process, and we enthusiastically support its use across the whole country”

Martin Green, Chairman - English Community Care Association (ECCA)

“This is the biggest initiative in improving palliative care in Nursing homes in this country”

Andrew Makin, Nurse Director of the Registered Nursing Home Association and Advisor to the GSFCH Team

Using a structured approach, centrally coordinated by the GSFCH team, and personally facilitated by a local Facilitator, this programme will make a real difference to the care home, and will enable residents to live well and die well in the place and in the manner of their choosing.

The Coach House, Crescent Lane, Shrewsbury, SY1 1TR

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e-mail: info@gsfcentre.co.uk

www.goldstandardsframework.org.uk

The Gold Standards Framework Centre CIC is registered in England, registration number 7231949

The aims of the GSF in care homes programme are to:

- 1) Improve the quality of care for people approaching the end of their life.
- 2) Improve collaboration with GPs/ Primary Care Teams and Specialist Palliative Care Teams.
- 3) Reduce hospitalisation in the last stages of life enabling more residents to die in the Care Home.

The programme requires one or two nominated leads for the GSFCH in the home to:

- Attend all of the interactive workshops
- Share examples of good practice with others
- Take part in evaluation, e.g. After Death Analysis
- Lead and be responsible for the implementation of the programme in the home – to cascade the learning from the workshops to others in the home.

What Support will be available?

- Resources at each stage including templates, DVD, books and Good Practice Guide, etc
- Six interactive Workshops (very important!) and teaching of new skills
- Networking and sharing of ideas and solutions
- Website, helpful articles, examples of good practice, etc
- The After Death Analysis (ADA) evaluation, gives audit information on the care you are giving
- Access to education and specialist palliative care support
- Competency documents to assess level of educational need in your homes before and after
- More resources still being developed e.g. support with dementia
- GSFCH Central Team support

Criteria for Inclusion on Phase 8 of the Programme

- Senior support and commitment from managers, owners, PCT etc, to continue to sustain improvements from the programme
- Commitment of same staff member/s to attend all workshops

To join this phase of the GSFCH programme you need to do the following three things:

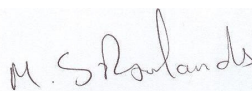
1. **Complete the attached form** confirming that you wish to register with the programme
2. Once registered, we will send you details of the workshops and your next steps
3. **Contact your local PCT or SHA** to identify your local GSFCH facilitator (contact the central team if a local facilitator cannot be identified)
4. **Attend the launch** of the programme

We know that this work is making a difference to residents, their families and the staff who provide the care. We hope you will join us in being part of this national momentum and will be very pleased to have you on board. We look forward to working with you and to supporting you to achieve the very best quality of care – ‘the Gold Standard of Care’.

Yours faithfully



**National Clinical Lead for the
Gold Standards Framework
Centre and Hon. Professor
End of Life Care, University of
Birmingham**



**National GSFCH Programme
Manager & Lead Nurse**

GOLD STANDARDS FRAMEWORK IN CARE HOMES PROGRAMME
TELFORD – PHASE 8- 2011/2012
REGISTRATION AND AGREEMENT FORM

Please read and complete all sheets in BLOCK CAPITALS and return to Care Homes, GSF Centre CIC, The Coach House, Crescent Lane, Shrewsbury, SY1 1TR. Telephone Number 01743 291891. Email carehomes@gsfcentre.co.uk

REGISTRATION FOR PHASE 8 WORKSHOPS

Venue: The Whitehouse Hotel, Wellington, Telford

Dates:	Preparation	15 th February 2012	Workshop 3	4 th December 2012
	Workshop 1	16 th May 2012	Workshop 4	20 th March 2013
	Workshop 2	5 th September 2012	Follow Up	TBC

Names of two members of staff attending the workshops (see agreement on page 2)

Forename		Surname	
Job Title			
Mobile Number			
Email			
Special Requirements (Dietary / Access)			

Forename		Surname	
Job Title			
Mobile Number			
Email			
Special Requirements (Dietary / Access)			

Business Details

Name of Care Home			
Group/Corporate/family owned		Bed Numbers	
Nursing/residential/EMI/ Learning/YPD Disabilities/ Mental Health			
E-mail address (required information)			
Address Line 1			
Address Line 2			
Address Line 3			
Town & County			
Post Code			
Tel No.		Fax No	
Facilitator Name/PCT			

**GOLD STANDARDS FRAMEWORK IN CARE HOMES PROGRAMME
TELFORD – PHASE 8
AGREEMENT 2011/12**

The Care Home's commitment:

I have had the Gold Standards Framework in Care Homes programme explained to me and agree to introduce this service improvement into our care home. I understand that in order to be part of the programme we need to adhere to the following requirements.

I therefore agree to:

- Support staff and the home in the implementation of the programme and ensure that information about the GSFCH programme is communicated to all care home staff
- Notify the GSF Centre if there is any change of management/ownership and if the home is embargoed or has a block placed on it.
- Not share any of the GSFCH resources outside of this home as I understand that all GSFCH resources are copyrighted to Professor Keri Thomas
- Nominate a manager/matron (or other appropriate senior member of staff) who leads on care in the home, to be our GSF Co-ordinator
- Nominate a Deputy GSF Co-ordinator who together with the GSF Co-ordinator will complete the preparation (stage 1) and attend all four GSFCH training workshops (stage 2) which will be held on:

Dates:

Preparation	15 th February 2012	Workshop 3	4 th December 2012
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- **Venue: The Whitehouse Hotel, Wellington, Telford**
- Ensure that the same two members of staff attend all 6 workshops wherever possible
- Participate in the monitoring and evaluation processes. I understand that this will mean completing regular monitoring forms and completing a baseline After Death Analysis (ADA) during the preparation stage and a second ADA after the workshops have been completed

Signed for on behalf of the Care Home

Owner

Name (in capitals) _____ Signed: _____

Position: _____ Date: _____

Nurse Manager/Matron:

Name (in capitals) _____ Signed: _____

Position: _____ Date: _____

Designated GSFCH Coordinator/Deputy Coordinator

Name (in capitals) _____ Signed: _____

Position: _____ Date: _____
